

## **Terms and Conditions for Video Rentals**

- **1. Eligibility** Our video rental service is aimed at parents and individuals involved in supporting children and young people. To rent a video, customers must create or have an active account with Wix.com.
- **2. Rental Period** The standard rental period for videos is 72 hours from the time of purchase. After this period, access to the video will automatically expire.
- **3. Pricing and Payment** The rental fee for each video is £20. Payment methods are listed on our website. All transactions are processed securely through our designated payment platform.
- **4. Access to Videos** Users can access rented videos via their Wix account. It is the responsibility of the user to ensure their account credentials are kept secure and that they have a compatible device for streaming.
- **5. Refund Policy** All sales are final. No refunds will be issued for video rentals, including instances of accidental purchase or failure to watch within the rental period.
- **6. Prohibited Actions** Users are strictly prohibited from:
  - Downloading or copying the videos in any form.
  - Sharing, redistributing, or using the videos for public screenings without prior written permission from Repose Psychology.
- **7. Copyright** All videos are copyrighted material owned by Repose Psychology. This copyright is clearly stated on the recordings. Unauthorized use or reproduction of the content is strictly prohibited and may result in legal action.
- **8. Account Responsibility** Customers are responsible for maintaining the security of their Wix account and ensuring they comply with the platform's terms of use. Repose Psychology is not liable for any loss or unauthorised access due to user negligence.
- **9. Limitation of Liability** While we strive to ensure the highest quality of service, Repose Psychology will not be held responsible for:
  - Technical issues preventing video access.
  - User error or failure to watch the video within the rental period.

- **10.** Changes to Terms and Conditions Repose Psychology reserves the right to update these terms and conditions at any time. Any changes will be posted on our website, and continued use of the service indicates acceptance of the updated terms.
- **11. Governing Law** These terms and conditions are governed by the laws of the United Kingdom. Any disputes arising under these terms will be subject to the exclusive jurisdiction of the UK courts.

If you have any questions about these terms, please contact us through the details provided on our website.

Last updated 14th December 2024